JOB SITE SKILLS TRAINING

Continuous Improvement in Healthcare

Oxman College offers current and newly-hired employees a convenient access to our customized training programs, provided by industry experts. The course introduces participants to vital topics, that are essential for successful careers in healthcare.

Communication Skills in Healthcare
Strong communication skills are essential for medical professionals to provide accurate and compassionate patient care.

Customer Service
This course teaches essential customer service skills that are necessary in a healthcare setting and provide the ability to recognize patient behavioral styles, deal with patient emotions and fears and respond according to individual patient needs.

Interdepartmental Collaboration
With the healthcare industry's growth, interprofessional competency and collaboration skills are essential for a successful career in healthcare.

Critical Thinking in Healthcare: Decision-making and Problem-solving
Critical thinking is an indispensable component of nursing practice. It enables nurses to make sound decisions, delivery high quality care, and effectively solve problems.

Quality Assurance/Performance Improvement
Quality assurance and performance improvement create a comprehensive, data-driven approach for enhancing safety and quality in healthcare settings.

Conflict Resolution Skills
Conflict resolution is vital in healthcare. This skill helps to diffuse and prevent many issues that may arise in daily patient care.

Organization and Time Management Skills
Effective time management and organizational skills ensure timely completion, prioritization and effective communication with staff, resulting in career advancement.

Leadership Skills
Explore applied leadership in healthcare by learning about what it is, why it is important, master leadership skills and how you can display leadership in healthcare.

Team Building in Healthcare
Learn about the impact of effective team on quality of care and improved communication between all interdisciplinary team members. When all clinical and nonclinical staff collaborate effectively, healthcare teams can improve patient outcomes, prevent medical errors, improve efficiency and increase patient satisfaction.